California State University San Bernardino

School of Computer Science and Engineering

**CSE 575 Internship Presentation**

**Date**

November 28, 2018

**Time**

3:00 PM

**Place**

356

**Title**

Internship at Geek Squad

**Student**

Michael Smith

**Advisor**

Ernesto Gomez

**Abstract**

I will be explaining my experiences with working in IT located within a retail store. Subjects such as hardware/software troubleshooting, bug reporting, using custom software suites, training/leadership, and work system optimizations. I will be open for any questions that were not covered in my presentation.